
From: Michael Lynch </O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=927DA8E45065460B90FA5EB6A75FA6E8-MICHAEL LYN>
Sent: Monday, April 18, 2016 10:34:36 AM
To: Richard Stavis <rstavis@stavis.com>
Subject: Customer Update - DRAFT

We want to thank all of you for your patience as we work through our space issues due to the accident at Channel Street. Although we experienced some bumps in the road, we are quickly improving. This is mostly due to the tremendous teamwork we have seen by our employees. Despite shutting down our primary facility at Channel Street to ensure safety, our employees are working harder than ever to meet and adjust to your needs. We are already up to 80% capacity and we expect that to improve moving forward.

I have stated that the Channel Street facility will not open until it is safe. We cooperated and worked with all investigating agencies and will outline a plan for rehabilitation and repair once we receive their final reports. As of now, it looks like we will need 60 days in order to get to 100% efficiency. We will continue to utilize public cold storage facilities to help with our storage limitations. The Fresh Center (310 Northern Ave., Boston, MA) will continue to serve as our primary order staging area as well as shipping and receiving facility until we have a final plan for Channel Street. We are also evaluating additional facility opportunities as they arise. As a reminder, our Miami and Fresh Center facilities were not impacted by this accident.

We are also announcing the departure of Ruth Levy, our Chief Business Officer, later this summer. We have had the pleasure of working with Ruth for 25+ years and wish her nothing but success in her future endeavors. She will stay on for the next 60 days to help us transition her responsibilities as well help get our Channel Street facility up and running.

Stavis Seafoods is still moving forward with its plans for a new building in 2018. If anything, recent events have accelerated our timeline for the new facility. This will be a state-of-the-art seafood facility located in the Boston Marine Industrial Park.

We are working hard to get back to our traditional same-day service. Please review your pick up and ordering options with your sales representative and thank you for your support.